

# **FREQUENT DINING PROGRAM ANSWERS TO FAQs**



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## **What if I forget to present my card and want to earn credit for the meal?**

For purchases paid by credit card, reward points can be added up to 30 days after your meal. Just mail or fax your Frequent Dining card number, credit card receipt or statement to us at:

Tortilla Coast  
3704 Macomb Street NW, Suite #2  
Washington DC 20016  
Fax: 202.362.4893

Unfortunately, cash purchases cannot be adjusted after the fact.

## **How do I redeem my points?**

When paying your bill, hand your card to your server and explain that you would like to use your reward points to pay all or a portion of the bill. When points are redeemed, your account balance is reduced accordingly.

## **Where can I earn and redeem points?**

You can use your card at our two Tortilla Coast locations or at any of our four Cafe Deluxe restaurants.

## **What happens to my points at the end of the calendar year?**

Any unredeemed points remaining at the end of the year will carry over to the following year.

## **Can I earn Frequent Dining points when someone else at my table pays the bill?**

Sorry! Points are earned only when the Frequent Dining program member pays the bill.

## **Can two members from the same household share one Frequent Dining account?**

Sorry! Each individual must register for his or her own card. Please feel free to sign up for as many cards as members in your household.

For spouses with the same mailing address, we can consolidate reward points upon request. To consolidate your points, mail both Frequent Dining cards to the address below. A card with the combined balance will be mailed back to you promptly.

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## **How do I change my contact info?**

Go to our website, [www.tortillacoast.com](http://www.tortillacoast.com), and email us your Frequent Dining card number along with your new contact information.

